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These notes have been updated from ITIL v3 to the new ITIL 2011 edition. While these notes are close to a complete study guide,

ITIL Study Materials, ITIL Best Practice, ITIL Exam Preparation, ITIL V3 Foundation Exam: The Study Guide Price: \$65.49. Foundations of ITIL V3 Price: \$40.77.

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ITIL is an acronym for Information Technology Infrastructure Library . ITIL v3 was published in May 2007, ITIL Study Guide:

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